

RBC Reporting Hotline

The spirit and intent of the RBC Code of Conduct is based on the principles of honesty, integrity and the highest ethical standards. In particular, we recognize our stakeholders rely on the accuracy of our financial reporting. The RBC Reporting Hotline is a communication channel for the confidential and anonymous reporting of concerns and allegations of wrongdoing relating to accounting, auditing or internal accounting controls of RBC.

The Ombudsman for RBC is responsible for investigating and reporting all RBC Reporting Hotline contacts. The Ombudsman reports to the Audit Committee of the Board of Directors of RBC.

Reports may be filed through the following contact channels:

Toll Free Telephone Numbers:

Australia: 1-800-981-220
Bahamas: 1-866-764-9759
Barbados: 1-866-764-9762
Canada/U.S.: 1-866-796-8710
Cayman Islands: 1-866-764-9764
Chile: 800201350
Mexico: 001-800-514-1315
Singapore: 800-1011-499
St Kitts: 1-866-773-1317
United Kingdom: 08009176486

Internet E-mail: rbcreportinghotline@rbc.com

Intranet Outlook: [RBC Reporting Hotline](#)

Please note that the RBC Reporting Hotline is specifically for financial matter concerns only. Other communication channels for issues such as client complaints, problem resolution, privacy concerns, and human resource issues are to be directed through communication channels established expressly for those purposes. These communication links may be found on the rbc.com website.