

Highlights of First Quarter 2005 Results

February 25, 2005



Caution regarding forward-looking statements

From time to time, we make written and oral forward-looking statements within the meaning of certain securities laws, included in this presentation, in other filings with Canadian regulators or the United States Securities and Exchange Commission, in reports to shareholders and in other communications. These forward-looking statements include, among others, statements with respect to our objectives for 2005, our medium- and long-term goals, and our strategies to achieve those objectives and goals, as well as statements with respect to our beliefs, plans, objectives, expectations, anticipations, estimates and intentions. The words "may," "could," "should," "would," "suspect," "outlook," "believe," "plan," "anticipate," "estimate," "expect," "intend," and words and expressions of similar import are intended to identify forward-looking statements.

By their very nature, forward-looking statements involve inherent risks and uncertainties, both general and specific, and risks exist that predictions, forecasts, projections and other forward-looking statements will not be achieved. We caution readers not to place undue reliance on these statements as a number of important factors could cause our actual results to differ materially from the beliefs, plans, objectives, expectations, anticipations, estimates and intentions expressed in such forward-looking statements. These factors include, but are not limited to, the strength of the Canadian and United States economies and economies of other countries in which we conduct business; the impact of the movement of the Canadian dollar relative to other currencies, particularly the U.S. dollar; the effects of changes in monetary policy, including changes in interest rate policies of the Bank of Canada and the Board of Governors of the Federal Reserve System in the United States; the effects of competition in the markets in which we operate; the impact of changes in the laws and regulations regulating financial services and the enforcement thereof (including banking, insurance and securities); judicial or regulatory judgments and legal proceedings; our ability to obtain accurate and complete information from or on behalf of our customers and counterparties; our ability to successfully realign our organizational structure, resources and processes; our ability to complete strategic acquisitions and to integrate our acquisitions successfully; the changes in accounting policies and methods we use to report our financial condition, including uncertainties associated with critical accounting assumptions and estimates; operational and infrastructure risks; and other factors that may affect future results including changes in trade policies, timely development and introduction of new products and services, changes in tax laws, technological changes, unexpected changes in consumer spending and saving habits, the possible impact on our businesses of international conflicts and other developments including those relating to the war on terrorism, and our anticipation of and success in managing the foregoing risks.

We caution that the foregoing list of important factors that may affect future results is not exhaustive. When relying on our forward-looking statements to make decisions with respect to the bank, investors and others should carefully consider the foregoing factors and other uncertainties and potential events. We do not undertake to update any forward-looking statement, whether written or oral, that may be made from time to time by us or on our behalf.

Overview

Gord Nixon
President & CEO



Strong performance in Q1/05 *

Net Income	\$1,041MM	➤ up \$248MM or 31%
Diluted earnings per share (EPS)	\$1.58	➤ up \$0.40 or 34%
Return on equity (ROE)	22.9%	➤ up 480 bps
Total revenues	\$4,659MM	➤ up \$471MM or 11%
Non-interest expense (NIE)	\$2,661MM	➤ down \$112MM or 4%
Total provision for credit losses	\$108MM	➤ versus recovery of \$28 MM in Q1/04
Tier 1 capital ratio	9.2%	➤ both down marginally but up from Q4/04
Total capital ratio	12.7%	

- Strong performance in all business segments due to revenue growth and cost control
- Continued low interest rates and healthy economic, capital market and credit environments
- FX impact reduced revenues by \$100 MM, NIE by \$60 MM, and net income by \$25 MM
- NIE decrease also reflects Q1/04 Rabobank settlement costs
- Efficiency ratio** 57.1% vs. 66.2% in Q1/04
- Total PCL recovery in Q1/04 reflects \$150 MM reversal of general allowance

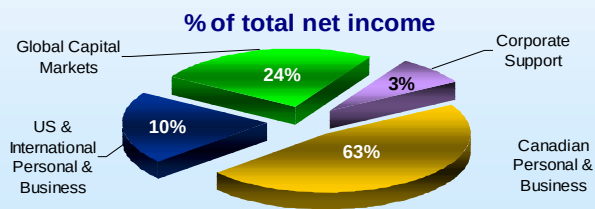
* Change vs. Q1/04

** Non-interest expense as a % of total revenues



Strong results across all segments in Q1/05

(C\$ millions)	Net income	Net income growth*	
		\$	%
Canadian Personal & Business	\$ 658	\$ 80	14%
U.S. & International Personal & Business	100	36	56
Global Capital Markets	253	61	32
Corporate Support	30	71	173
Total	\$ 1,041	\$ 248	31%



* Change vs. Q1/04

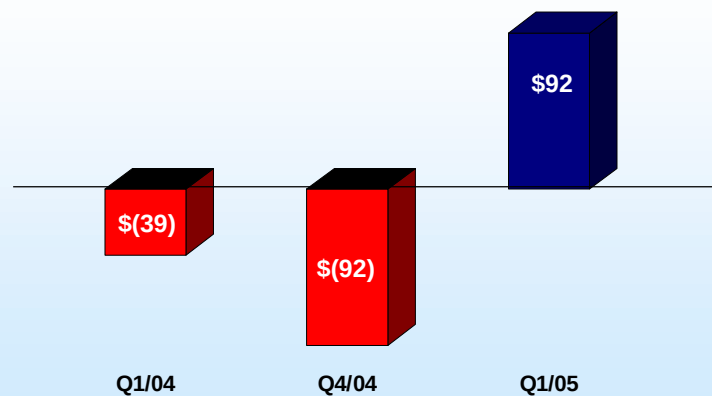
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Substantial increase in U.S. net income

C\$ millions



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Significant items affecting Q1/04 & Q4/04 results

	Items affecting results	Impact (C\$ millions)	EPS impact	Segment	Income statement line
Q1/04	Reversal of general allowance	\$150 * (pre-tax)	\$0.15	Canadian Personal & Business and Global Capital Markets *	Provision for credit losses
	Rabobank settlement	(74) (After tax & other settlement costs)	\$(0.11)	Global Capital Markets	NIE and Income Taxes
Q4/04	Business Realignment charges	(192) (pre-tax)	\$(0.19)	All segments **	Business realignment charges
	Goodwill impairment charge	(130) (pre & post-tax)	\$(0.20)	US & International Personal & Business	Goodwill impairment

* \$76 MM in Canadian Personal & Business and \$74 MM in Global Capital Markets

** Refer to slide 49 in Appendix for segment breakdown



Exceeded most 2005 financial objectives

	Objectives for 2005	Performance Q1/05
<u>Profitability measures</u>		
EPS growth – diluted	20%+	34%
ROE	18–20%	22.9%
Revenue growth	6–8%	11%
Expense control	Less than 3%	(4)%
Specific PCL / average loans and acceptances	0.35–0.45%	0.11%*
<u>Capital management:</u>		
Tier 1 capital ratio **	8–8.5%	9.2%
Total capital ratio **	11–12%	12.7%
Dividend payout ratio	40–50%	34%

* A \$52 million transfer of the allocated specific allowance to the allocated general allowance during the quarter decreased this ratio by 0.12%

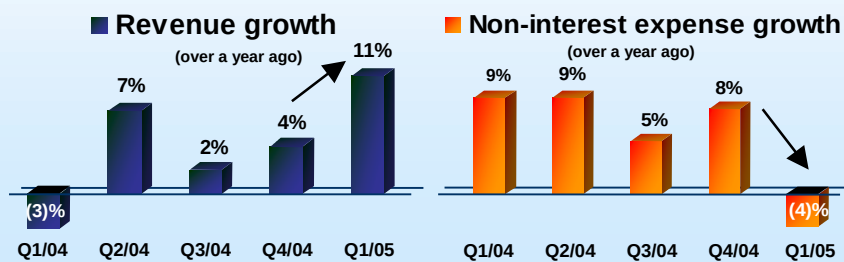
** Calculated using guidelines issued by the Office of the Superintendent of Financial Institutions Canada (OSFI)



Operating leverage exceeded objective

	Q1/05 vs. Q1/04	2005 Objective
Revenue growth	11%	6–8%
Non-interest expense growth	(4)%	< 3%
Operating leverage*	15%	3–5%

*Revenue growth rate in excess of Expense growth rate



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Making progress on top priorities for 2005

- 1 Improving revenue growth
- 2 Enhancing efficiency & effectiveness
- 3 Generating better returns from our U.S. & International Personal and Business segment

Financial & Asset Quality Review

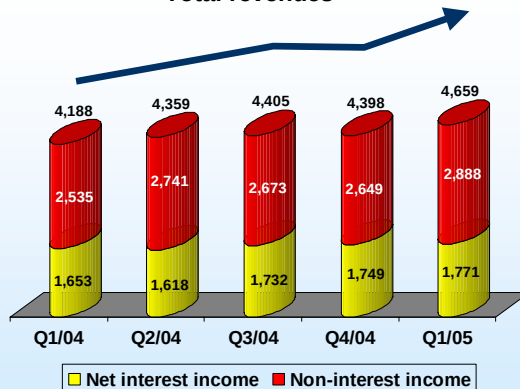
Barbara Stymiest
Chief Operating Officer



Strong revenue growth despite strengthening of CAD relative to USD

C\$ millions

Total revenues



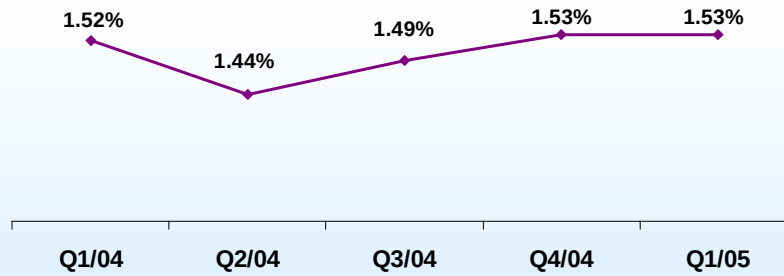
	Q1/05 vs. Q4/04		Q1/05 vs. Q1/04	
△ total revenues	\$ 261	6%	\$ 471	11%
Impact of CAD vs. USD*	(55)		(100)	
△ total revenues** (excluding CAD/USD impact)	\$ 316	7%	\$ 571	14%

* Translating USD denominated results using Q1/05 CAD/USD exchange rates compared to Q4/04 and Q1/04. Refer to slide 46 in Appendix for average exchange rates for Q1/05, Q4/04 and Q1/04.

** Non-GAAP financial measure – refer to discussion of the use of Non-GAAP financial information in the Appendix on slide 53



Net interest margin* stabilized



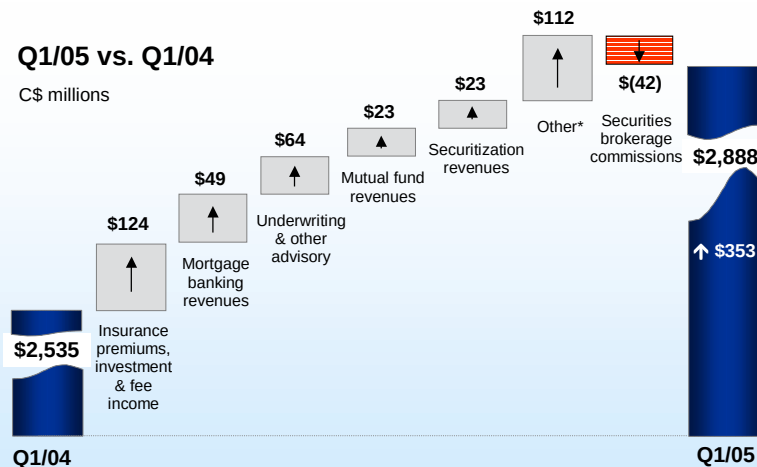
* Net interest income as a percentage of average assets



Solid growth in non-interest income

Q1/05 vs. Q1/04

C\$ millions



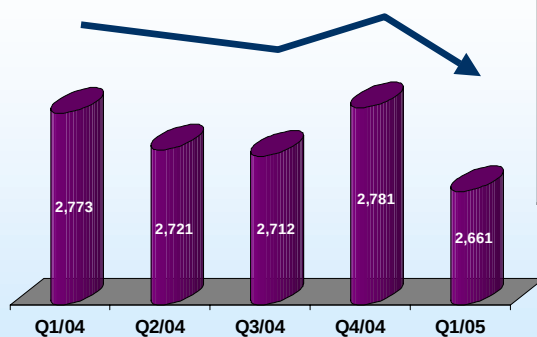
* Other includes increases in: foreign exchange revenues other than trading, investment management and custodial fees, gain on sale of investment account securities, service charges, card service revenues, credit fees and trading revenues.



Non-interest expenses down

C\$ millions

Total Non-interest expense



	Q1/05 vs. Q4/04	Q1/05 vs. Q1/04
Δ total NIE	\$ (120) (4)%	\$ (112) (4)%
Due to impact of CAD vs. USD*	(30)	(60)
Δ total NIE** (excluding CAD/USD impact)	\$ (90) (3)%	\$ (52) (2)%

- Translating USD denominated results using Q1/05 CAD/USD exchange rates compared to Q4/04 and Q1/04.
- Refer to slide 46 in Appendix for average exchange rates for Q1/05, Q4/04 and Q1/04.
- ** Non-GAAP financial measure – refer to discussion of the use of Non-GAAP financial information in the Appendix on slide 53.

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Good expense control

C\$ millions

	Q1/05	Q4/04	Q1/04
Non-interest expense (NIE)	\$ 2,661	\$ 2,781	\$ 2,773

	Q1/05 vs. Q4/04		Q1/05 vs. Q1/04	
Change in NIE	\$ (120)	(4) %	\$ (112)	(4) %
Human resources	\$ (1)	- %	\$ 53	3 %
Occupancy	(22)	(11)	4	2
Equipment	(16)	(7)	11	5
Communications	(32)	(17)	6	4
Professional fees	(35)	(23)	19	20
Other *	(14)	(5)	(205)	(43)

* Other includes outsourced item processing, amortization of intangibles, and other expenses. Q1/04 amount includes costs related to Rabobank settlement, before the reduction in related human resources compensation costs.

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Solid loan growth excluding impact of FIN 46R*

C\$ millions	Jan 31/05 vs.			
	Oct 31/04		Jan 31/04	
Residential mortgages**	\$ 31	0%	\$ 5,626	7%
Personal loans	905	2	4,901	15
Credit cards	361	6	1,414	26
Total consumer loans	\$ 1,297	1%	\$ 11,941	10%
Business & government loans***	2,517	5	213	0
Total gross loans	\$ 3,814	2%	\$ 12,154	7%
Allowance for loan losses	6	0	208	(11)
Total net loans	\$ 3,820	2%	\$ 12,362	7%

* Non-GAAP financial measure: Reconciliation to GAAP information is discussed in the Appendix on slide 47. Refer to slide 53 in the Appendix for discussion of the use of non-GAAP information.

** Reflects \$5.7 billion of securitizations during 12 months ended January 31, 2005 and \$1.8 billion of securitizations during Q1/05.

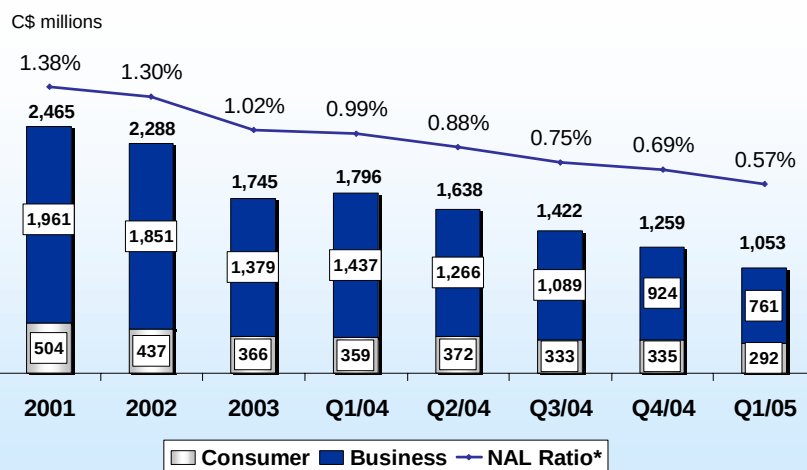
*** Reflects \$0.4 billion of securitizations during 12 months ended January 31, 2005. No commercial mortgages were securitized during Q1/05.

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Nonaccrual loans continue to decline



* Nonaccrual loans as a percentage of total loans and acceptances

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Nonaccrual loans decline across the board

	Q1/05	Change vs. Q4/04		Change vs. Q1/04	
		\$	%	\$	%
Nonaccrual Loans	1,053	(206)	(16)	(743)	(41)
Canada					
Residential Mortgages	89	(7)	(7)	(19)	(18)
Personal	166	(12)	(7)	(41)	(20)
Business	430	(79)	(16)	(275)	(39)
U.S.	291	(85)	(23)	(175)	(38)
Other International	77	(23)	(23)	(233)	(75)



Specific PCL continues to improve

(C\$ million)

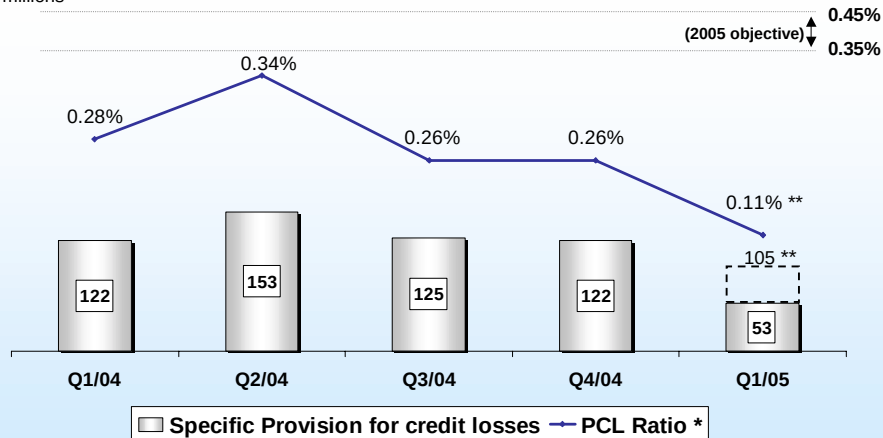
	Q1/05	Q4/04	Q1/04
Allocated specific	53*	122	122
Allocated general	52	(11)	(130)
Unallocated general	3	(14)	(20)
Provision for credit losses (PCL)	108	97	(28)

* \$105 million less a transfer of \$52 million from the allocated specific allowance to the allocated general allowance to align our enterprise-wide accounting treatment for allowance for credit losses.



Specific PCL ratio* outperforms objective

C\$ millions



* Allocated specific provision for credit losses as a percentage of average loans and acceptances.

** Specific PCL ratio for Q1/05 was 12 bps lower as a result of the \$52 million transfer of the allocated specific allowance to the allocated general allowance during the quarter to align our enterprise-wide accounting treatment for allowance for credit losses.

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Capital ratios improved from Q4/04 reflecting earnings growth and preferred share issue

	Q1/04	Q4/04	Q1/05	2005 Objective
Tier 1 ratio:	9.3%	8.9%	9.2%	8–8.5%
Total capital ratio:	12.9%	12.4%	12.7%	11–12%

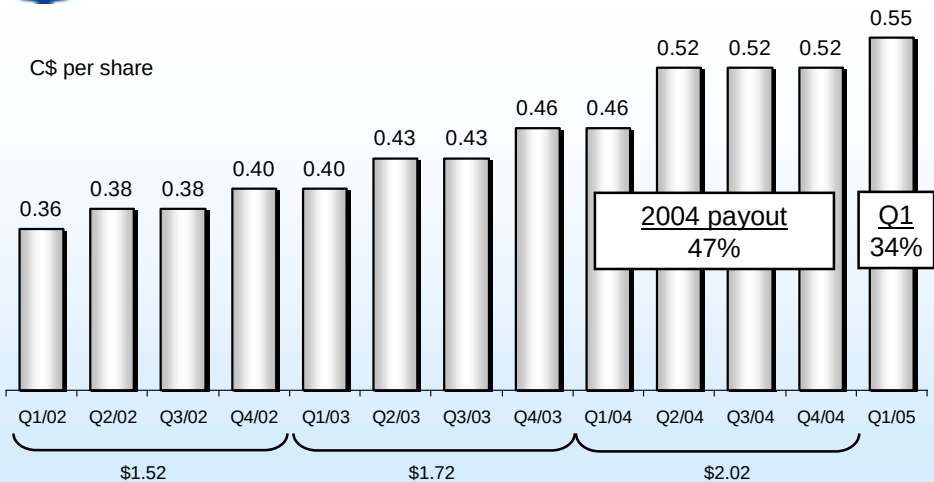
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Six common share dividend increases since Q1/02

C\$ per share



Dividend payout target: 40-50%

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RBC
Financial
Group

Canadian Personal & Business Segment ("Canadian P&B")

Jim Westlake

Group Head
Personal & Business Clients Canada

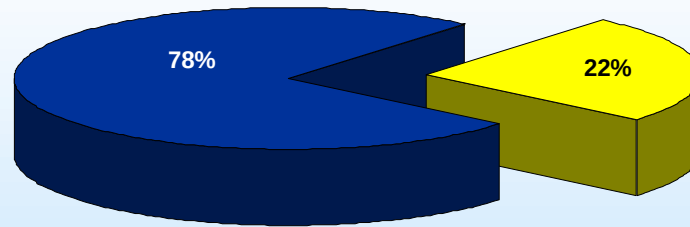


Canadian P&B revenue breakdown

Q1/05

Personal

Business



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Strong revenue growth in Canadian P&B

C\$ millions	Revenue Q1/05	Growth vs.			
		Q4/04		Q1/04	
Personal	\$ 2,172	\$ 121	6%	\$ 258	13%
Business	619	(28)	(4)%	4	1%
Total	\$ 2,791	\$ 93	3%	\$ 262	10%

Personal: - Volume growth in loans and deposits

- Growth in disability product lines (vs. Q1/04)
- Strong sales and capital appreciation in mutual funds
- Higher retail foreign exchange revenues
- Higher credit card revenues (vs. Q1/04)
- Stronger brokerage revenues (vs. Q4/04)

Business: - Volume growth in loans and deposits

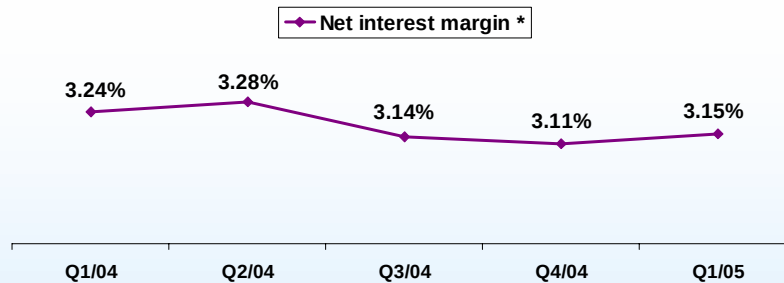
- Narrower margins

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Stable margin in Canadian P&B



NIM stabilized:

- Low interest rates and competitive pricing environment limited further margin expansion

* Net interest income as a percentage of average assets

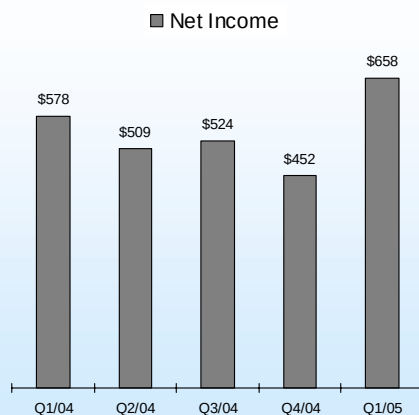
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Higher earnings in Canadian P&B

In C\$ millions



- Net income up 14% vs. Q1/04
- Strong revenue growth
- Good cost containment efforts
- Non-interest expense 4% higher than Q1/04 due to:
 - higher staff & premises related costs (branch & other sales staff added)
 - higher advertising/marketing costs to support business growth
- Specific provision down \$20MM from Q1/04

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Strong volume growth in Canadian consumer products

C\$ millions	Q1/05 Balances*	Growth over Q1/04
Personal deposits	\$ 89,090	↑ 3%
Residential Mortgages**	86,275	↑ 12%
Personal lending	29,021	↑ 14%
Credit cards**	8,519	↑ 11%
Mutual funds	\$ 44,688	↑ 14%
Brokerage AUA	\$ 135,195	↑ 8%
Insurance premiums & deposits	\$ 836	↑ 15%

* Average balances (except for mutual funds and brokerage assets under administration (AUA), which are balances as at January 31, 2005)

** Includes securitized assets

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Maintaining leading market shares in most Canadian consumer and business products

	Rank*	Growth vs. Nov-03	Market share		
			Nov-04	Aug-04	Nov-03
Total deposits**	#1	↓ 5 bps	12.57%	12.59%	12.62%
Personal deposits		↑ 4 bps	15.04%	15.07%	15.00%
Mutual funds		↑ 8 bps	9.49%	9.44%	9.41%
Residential mortgages	#1	↑ 30 bps	15.25%	15.12%	14.95%
Personal loans & credit cards	#2	↑ 37 bps	13.89%	13.95%	13.52%
Total business deposits***	#1	↑ 65 bps	20.76%	20.19%	20.11%
Travel Insurance	#1	-	34%	n/a	n/a
Creditor Insurance	#1	-	27%	n/a	n/a
Individual Living Benefits	#1	-	-	n/a	n/a

* Market share rank among all financial institutions in Canada, as of November 2004

** Consists of personal deposits and mutual funds. Mutual funds includes other mutual fund companies

*** Market share rank among all banks in Canada, as of November 2004. Includes business deposits across RBC. Business include acceptances.

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U.S. & International Personal & Business Segment ("U.S. & International P&B")

Peter Armenio
Group Head, U.S. & International



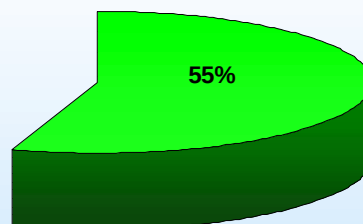
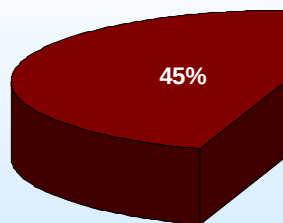
U.S. & International P&B revenue breakdown



Q1/05

Banking

Wealth Management





Good revenue growth in U.S. & International P&B

C\$ millions	Revenue Q1/05		Growth vs. Q4/04		Growth vs. Q1/04
Banking	\$ 337	\$ 57	21%	\$ 20	6%
Wealth Management	419	8	2%	(5)	(1)%
Total	\$ 756	\$ 65	9%	\$ 15	2%

US\$ millions	Revenue Q1/05 *		Growth vs. Q4/04		Growth vs. Q1/04
Banking	\$ 279	\$ 58	27%	\$ 36	15%
Wealth Management	346	21	6%	23	7%
Total	\$ 625	\$ 79	15%	\$ 59	10%

Banking (vs. Q1/04 and Q4/04)

- Better product pricing on mortgages
- Improved spread and volume growth in loans and deposits

Wealth Management

- Higher brokerage fees and private banking margins (vs. Q1/04)
- Higher brokerage and investment management fees (vs. Q4/04)

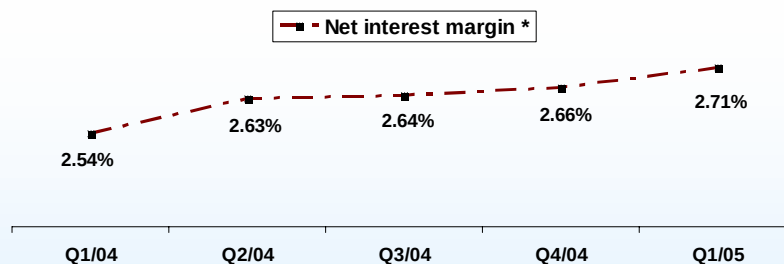
* Reconciliation to Canadian dollar GAAP information is discussed in the Appendix on slide 50. Refer to slide 53 in the Appendix for discussion of the use of non-GAAP information

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Wider margin in U.S. & International P&B



NIM widening as:

- Recent U.S. interest rate increases have more than offset competitive pricing environment

* Net interest income as a percentage of average assets

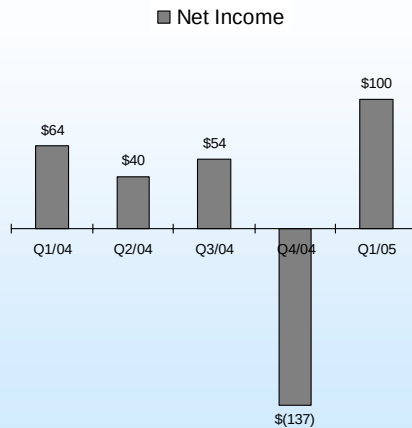
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Higher earnings in U.S. & International P&B

In C\$ millions



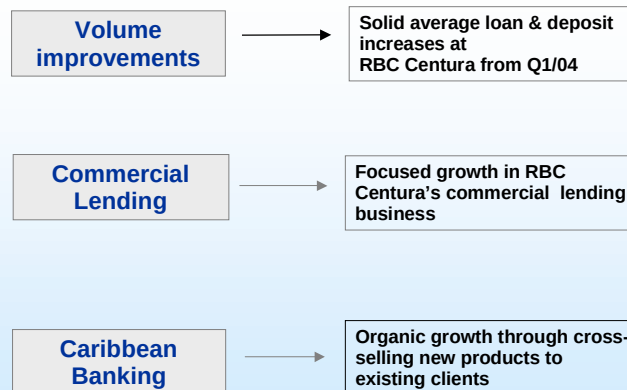
- NIAT up \$36MM from Q1/04
- U.S. Banking net income up \$27MM from Q1/04 to \$29MM
- U.S. Banking revenue increased due to better mortgage product pricing, higher loan and deposit volumes and margins
- Cost containment initiatives reduced NIE
- 23% decline in segment's PCL attributable to strong economy and higher secured lending

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U.S. & International P&B Banking initiatives

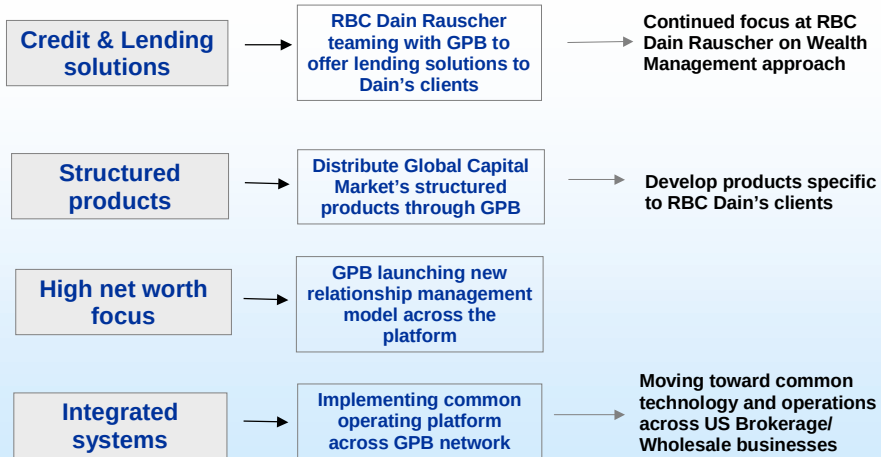


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U.S. & International P&B Wealth Management initiatives



Note: GPB = Global Private Banking



RBC
Financial
Group

Global Capital Markets

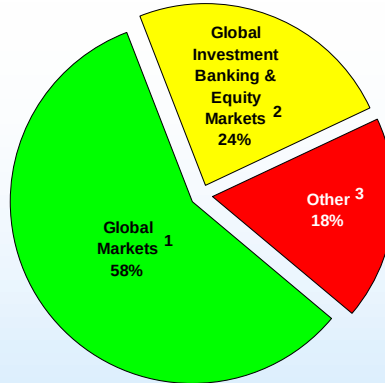
Chuck Winograd
Group Head, Global Capital Markets





Global Capital Markets revenue breakdown

Q1/05



1. Global Markets consists of the global debt (including the fixed income business of RBC Dain Rauscher), money market, foreign exchange, derivative, alternative assets, private debt and equity, and proprietary trading businesses
2. Global Investment Banking and Equity Markets consists of corporate and investment banking (including the strategic lending portfolio), and equity sales and trading businesses
3. Other consists of custody and investment administration services, correspondent banking services, commercial banking, research, the non-strategic lending portfolio and centralized management associated with our lending portfolios

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Strong revenue growth in Global Capital Markets

C\$ millions	Revenue Q1/05	Growth vs. Q4/04			
Global Markets	\$ 616	\$ 71	13%	\$ 58	10%
Global Investment Banking & Equity Markets (GIBEM)	250	25	11%	14	6%
Other	186	6	3%	7	4%
Total	\$1,052	\$ 102	11%	\$ 79	8%

- Global Markets results reflect stable trading returns year over year and stronger trading results compared to last quarter. Revenues also reflect higher returns in structured transactions and the private debt & equity portfolios, and higher debt origination volumes.
- GIBEM growth reflects increased equity underwriting activity notably in Canada.
- Other results reflect higher returns in custody and administration and commercial banking vs. Q1/04, partially offset by lower returns in non-strategic lending (successful and intentional run-off). Continued strong performance in custody and administration provided positive growth compared to Q4/04.

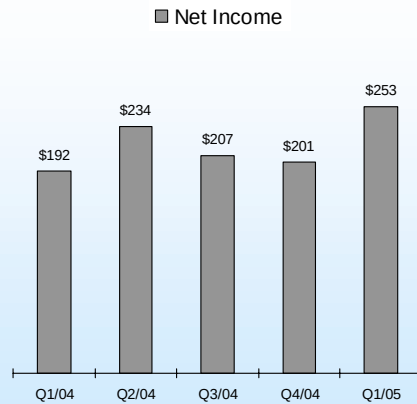
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Strong results in Global Capital Markets

In C\$ millions



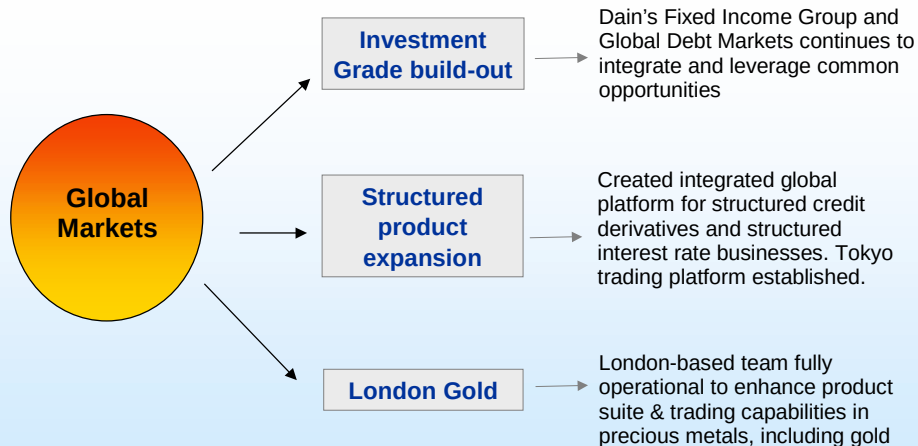
- Net income up 32% from Q1/04
- Revenues up 8% from Q1/04
- Solid trading returns across diversified portfolio of products
- Higher investment banking revenues (equity underwriting volume)
- Lower NIE, largely reflecting Rabobank settlement costs in Q1/04
- PCL remains low, reflecting favorable credit environment and low level of problem loans
- New initiatives gaining momentum

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Global Capital Markets initiatives

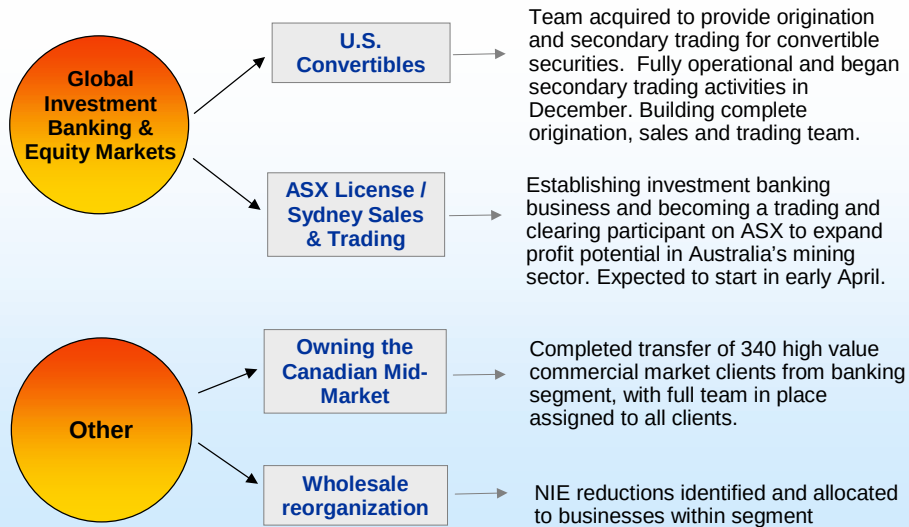


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Global Capital Markets initiatives



Appendix



Reconciliation of U.S. & Cdn. GAAP EPS

C\$ per share	Q1/05	Q4/04	Q3/04	Q2/04	Q1/04
U.S. GAAP EPS - diluted	\$1.58	\$0.76	\$1.15	\$1.16	\$1.18
Insurance accounting	(0.08)	(0.01)	-	(0.01)	(0.01)
Derivatives/hedging activities	(0.01)	0.03	(0.02)	(0.02)	-
Other	0.01	-	(0.01)	0.01	0.01
Cdn. GAAP EPS - diluted	\$1.50	\$0.78	\$1.12	\$1.14	\$1.18
U.S. GAAP EPS minus Cdn. GAAP EPS	\$0.08	\$(0.02)	\$0.03	\$0.02	-



Impact of CAD vs. USD change

FX impact on:	Q1/05 vs. Q4/04*	Q1/05 vs. Q1/04*
Total revenues	↓ 55	↓ 100
Non-interest expense	↓ 30	↓ 60
Net income	↓ 15	↓ 25
EPS – diluted (\$/share)	↓ \$0.02	↓ \$0.04

Value of C\$1.00 in USD	Q1/05	Q4/04	Q1/04
Average	\$0.8269	\$0.7918	\$0.7653
Closing	\$0.8057	\$0.8210	\$0.7548

* Translating USD denominated results using average CAD/USD exchange rates for respective periods



Impact of FIN 46R

VIEs consolidated

C\$ millions

	Jan 31/05	Oct 31/04	Jan 31/04
Personal loans	\$ -	\$ -	\$ 3,205
Credit cards	-	-	822
Total consumer loans	\$ -	\$ -	\$ 4,027
Business & government loans	-	-	4,615
Total gross loans	\$ -	\$ -	\$ 8,642

Reconciliation to GAAP

C\$ millions

	Balances before VIE consolidation*	VIEs consolidated on Jan 31/04	GAAP Loan balances Jan 31/04
Residential mortgages	\$ 78,577	\$ -	\$ 78,577
Personal loans	32,852	3,205	36,057
Credit cards	5,403	822	6,225
Total consumer loans	\$ 116,832	\$ 4,027	\$ 120,859
Business & government loans	50,527	4,615	55,142
Total gross loans	\$ 167,359	\$ 8,642	\$ 176,001

- Note: The multi-seller asset-backed commercial paper conduit programs (multi-seller conduits) that we administer were restructured during 2004 as a result of which we are not required to consolidate their assets in accordance with FIN 46R. The amounts of such assets that we had consolidated on our balance sheet in the first quarter of 2004 due to some of the multi-seller conduits not being restructured at that time, are shown above. We have excluded these assets from the respective loan balances on slide 17, which we believe provides a more meaningful comparison.

* Non-GAAP financial measure – refer to slide 53 for discussion of the use of Non-GAAP financial information

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US GAAP



Year over year growth in non-interest income

C\$ millions

	Q1/05 vs.			
	Q4/04		Q1/04	
Non-interest income growth	\$ 239	9%	\$ 353	14%
Due to:				
Insurance premiums, investment & fee income	\$ 1	0%	\$ 124	25%
Mutual fund revenues	7	3	23	11
Securities brokerage commissions	22	8	(42)	(13)
Underwriting and other advisory	59	27	64	30
Gain on sale of available for sale securities	(5)	(19)	14	200
Investment management and custodial fees	26	10	15	5
FX revenues other than trading	18	24	19	26
Securitization	32	59	23	37
Card service revenues	(9)	(10)	12	17
Mortgage banking	45	n.m.	49	n.m.
Trading revenues	119	39	1	0
Other*	(76)	(15)	51	13

* Other includes service charge, credit fees and other.

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US GAAP



Business realignment charges in Q4/04 by segments

Segments	Total \$ MM	Total (after-tax) \$ MM
Canadian P&B Clients	63	41
U.S. & International P&B Clients	38	25
Global Capital Markets	27	18
Corporate support	64	41
Total	192	125

Note: In Q1/05, Corporate Support recorded \$2 million before tax for Business realignment charge



Reconciliation of U.S. & International U.S. dollar denominated revenue

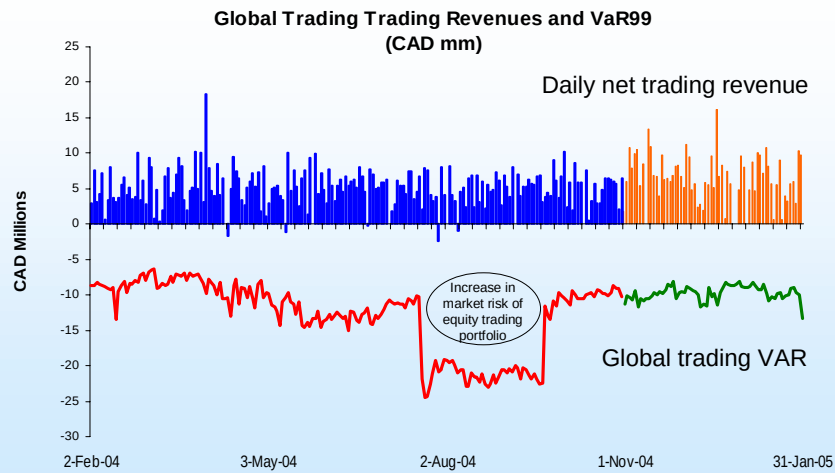
Q1/05 (C\$ millions)	Growth vs. Q4/04	Growth vs. Q1/04
Impact of U.S. vs. Canadian dollar translation on revenues		
Banking	(13)	(23)
Wealth Management	(17)	(29)
Total	(30)	(52)

Value of C\$1.00 in USD	Q1/05	Q4/04	Q1/04
Average	\$0.827	\$0.792	\$0.765
Period end	\$0.806	\$0.821	\$0.755



Trading revenue performance

Zero days of net trading losses

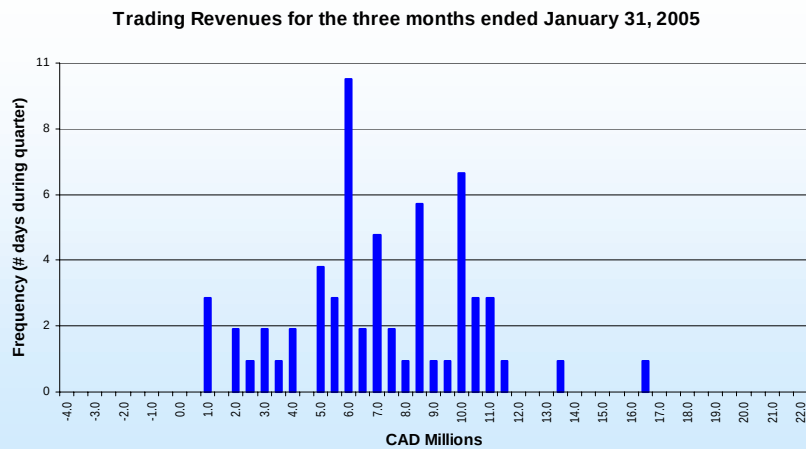


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Trading revenue performance

Distribution of Q1/05 trading revenues



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Note to users

We use a variety of financial measures to evaluate our performance. In addition to GAAP-prescribed measures, we use certain non-GAAP measures we believe provide useful information to investors regarding our financial condition and results of operations. Readers are cautioned that non-GAAP financial measures, such as revenues, excluding the impact of the Canadian dollar appreciation relative to the U.S. dollar, or ROE and average allocated common equity, do not have any standardized meaning prescribed by US or Canadian GAAP, and therefore, are unlikely to be comparable to similar measures presented by other companies.

Reconciliation of non-GAAP measures to GAAP measures can be found throughout this presentation.